



Helping Australia's veterans look after the medicines which look after them

Taking the right medicines at the right time is important. Taking medicines at the wrong time or in the wrong combination may make you sick—or worse.

The Department of Veterans' Affairs is now subsidising a Dose Administration Aid (DAA) Service to all eligible DVA card holders.



A prescription is required

You will still need to obtain prescriptions for the various medicines that are being used in your DAA. You need an additional prescription for the DAA itself. Since your Community Pharmacy will be filling your prescriptions it is expected that they will advise you when to see your doctor to obtain further prescriptions for your medicines—in the same way that they tell you now when your prescriptions are running out.

Need more information?

Further information on the DVA DAA Service is available on the Department of Veterans' Affairs website:

www.dva.gov.au/health/daa

Phone: **1300 556 906**

DOSE ADMINISTRATION AID SERVICE

the right dose

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Australian Government
Department of Veterans' Affairs

What is a DAA?

Dose Administration Aids (DAAs) organise your medicines to help you take the right pills at the right time. They have special compartments that hold each of your solid medicines (tablets and capsules) labelled to show you the day, and when in the day, you should take them. Your DAA is packed specifically for you by your Community Pharmacist. They will be able to answer any questions that you might have about it. Your GP and pharmacist as a team monitor your use of the DAA.

Used correctly, a DAA Service is a good strategy to make sure you get the most out of your medicines.

Can I have one?

If you take a lot of medicines, or find it difficult to manage your medicines, a DAA may help.

The DAA Service is useful if you often forget to take your medicines, are confused by your medicines or require assistance to manage at home.

If you are in a hospital or residential care facility, you are not eligible to receive the DAA Service.

What is the DAA Service process?

If you think a DAA Service will help you manage your medications, then see your GP. If your GP thinks you will benefit, they can give you a DAA Service prescription for six months.

Your pharmacist will monitor your progress and review your suitability for a DAA Service every six months. If a DAA is still beneficial, your GP will give you another six-month prescription.

You can get a DAA Service funded by the Department of Veterans' Affairs even if you are already paying for your own.

Wherever possible a Home Medicines Review (HMR) will be arranged when starting a DAA Service. A HMR is designed to help you manage all your medications to get better results and avoid side effects.



What will it cost me?

Nothing for the service, however you will need to pay for your medicines as normal. The DAA Service will not affect or count toward the safety net.

Your entitlements will not be affected if you receive the DAA Service.

DAAs—not for everything or everyone

A DAA is not suitable for everyone. Likewise, not every medicine can be used with a DAA. Liquid medicines and some other types are not suitable for packing in a DAA. Medicines that are taken as the need arises (for example only when symptoms present) will also not be suitable for a DAA.