

Patient Referral Guidelines

- If you have an Aboriginal and/or Torres Strait Islander patient, who you have identified as needing additional support to access health services or to gain a better understanding of the Indigenous Health Incentive, you may be able to refer them to an Indigenous Outreach Worker (IOW) from Brisbane South Division's 'Closing the Gap' team.
- An Indigenous Outreach Worker may be able to support a patient to:
 - Register under the PIP Indigenous Health Incentive
 - Attend appointments with GPs, Nurses, Allied Health Providers, Specialists or Hospitals
 - Collect prescription medications from the chemist
 - Provide patients with appropriate health care resources and information
 - Link with relevant health care providers
 - Link with relevant services, such as Social and Emotional Wellbeing Services

How do you refer to the Indigenous Outreach Worker?

- 1) Discuss with your patient - do they agree to have an IOW to support them with their health care needs, as outlined above?
- 2) If the patient agrees to have an IOW involved, then complete the attached 'Closing the Gap Referral Form' with the patient signature, acknowledging that they are aware that an IOW will make contact with them.
- 3) If the patient is hesitant at the time of discussion with their GP, Nurse or Health Worker, you can provide them with the Division's phone number (07 3274 1886), so they may contact the IOW and discuss their needs and/or questions.

